

Breakthrough Transformation Trust

Trustees Privacy Notice: **How we use your information**

This privacy notice should be read alongside our **main privacy notice** on our website for full details about how we process personal data.

www.breakthroughtransformationtrust.org

This privacy notice was updated on **1st September 2021**

Personal information we collect about Trustees

We collect the following information about you:

Description	Examples
Personal identifiers	<i>Name, date of birth, contact detail, Trustee ID</i>
Characteristics	<i>Gender, age and ethnic group.</i>
Governance details	<i>Role, start and end dates, Disclosure and Barring Service (DBS) certificate number and result, personal statement when applying for the role, training or qualifications, attendance, complaints.</i>
Health information	<i>Disability, dietary and other relevant health information such as COVID19.</i>
Material interests	<i>Relationships between governors or relationships between governors and Trust staff (including spouses, partners and close relatives).</i>
Images	<i>CCTV, photographs, video recordings, visitor management system.</i>
Consent	<i>Consent preferences.</i>

We need this information to:

- Assess the quality of our services.
- Deal with complaints and grievances.
- Assist in crime prevention, detection and public safety.
- Build a comprehensive picture of our governance and how it is deployed.
- Inform relevant authorities, organisations and other relevant persons of our appointments.
- Comply with the law regarding data collection or sharing (eg COVID19 data).
- Comply with our legal obligations and standards in relation to governance roles.
- Enable individuals to be kept informed of the governance training available to them, book them on the training and keep them informed about other relevant information regarding their appointment duties.

Who we share information with

We share information with a range of organisations, companies and agencies, where it is necessary for us to carry out our legal responsibilities and duties as a Trust. We only share information about you where it is **strictly necessary** for us to do so, and the law and our policies allow us to do this.

The following are examples of who we share information with:

Law enforcement	We may be required to share information about any person we hold information about, to the police or other law enforcement agencies, to assist them in an investigation to prevent or detect a crime or safeguard individuals at risk.
Companies House	In accordance with Sections 167 & 167D of the Companies Act 2006 anyone on the Trust Board must be registered with Companies House as a Director of the Company.
Service providers	<p>We use companies that provide us with a service to help us run effectively as a Trust. The services we often receive are IT support, professional advice (eg Human Resources), legal advice, online learning or teaching resources, communication services with parents, students, employees and governors, catering and transport. To receive these services, we sometimes need to share personal information or use their products to store Trust data.</p> <p>The companies/individuals we use may change on a regular basis. If you would like information about any specific companies or individuals we work alongside or receive services from, please contact us at info@tborg.org</p>

Our legal basis for collecting, using and sharing information

The main legal bases we rely on under the General Data Protection Regulation (the UK GDPR) when we process governance information are as follows:

It is necessary for us to perform a task which is in the public interest or to exercise our official duties as a Trust

This broad legal basis is applicable to almost all the processing we do involving personal data.

It is necessary for compliance with a legal obligation

This is applicable where a specific law requires us to collect or share personal data with the Department for Education (DfE) and local authority.

The data subject has given their consent

Consent is not required for most of the processing we do, however, there are occasions when we ask for consent. For example, if we want to publish your photograph (headshot) on our website, in social media or on marketing material.

Where we are processing your data with your consent, you have the right to withdraw that consent. If you change your mind, or if you are unhappy with our use of your personal data, please let us know by contacting the main office.

The processing is necessary to protect the vital interests of the data subject or someone else

This is applicable where a person's life could be at risk and we need to share or make available information to help them. This could involve sharing serious allergy information with other staff, paramedics (or other medical professionals), or other information requested by the police or social services, to assist them in their enquiries to protect that person.

The processing is necessary for our legitimate interests as a Trust or the legitimate interests of a third party

This is applicable where the processing is not required by law but is of clear benefit to the Trust or the data subject; there is limited privacy impact on individuals and the individual reasonably expects us to use their data in this way. This legal basis is not relied upon where the Trust is processing the data to perform its official tasks.

When we process '**special category**' data, we must have another legal basis. Special category data is personal data which reveals a person's *racial or ethnic origin, political opinion, religious or philosophical beliefs, trade union membership, genetic data, biometric data (such as fingerprints), health, sex life or sexual orientation*.

The main legal bases we rely on when we process this type of data is as follows:

The data subject has given explicit consent

This is usually applicable where we ask for health or dietary information.

The processing is necessary for performing any right or obligation which is imposed on the Trust in relation to employment, social security and social protection law (e.g. safeguarding individuals at risk; protection against unlawful acts; prevention against fraud)

This is usually applicable where we are performing our duties in relation to health and safety and safeguarding.

It is necessary to protect the vital interests of any person where the data subject is physically or legally incapable of giving consent

This could be relied upon in situations where someone has become seriously ill on our premises and we are asked by medical practitioners (such as paramedics), to share information we know about that person's health or allergies.
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The processing is necessary for the establishment, exercise or defence of legal claims

We may share or use special category data where legal action is being considered or underway.

The processing is necessary in the substantial public interest

This may be relied upon in circumstances where our processing is necessary to safeguard children or others at risk or where we respond to requests from the Police or law enforcement bodies, to assist in an investigation to prevent or detect an unlawful act.

This list is not exhaustive.

How we protect your information

We take our security responsibilities seriously to protect your personal data from accidental or unlawful access, disclosure, loss, damage or destruction. For example:

- Access to our data is on a strict need to know basis
- Our electronic records are held on encrypted servers
- We have strict visitor management security procedures in place
- Our sensitive paper files are locked away with restricted access to the keys
- Our employees, volunteers and governors are subject to Disclosure and Barring Service (DBS) checks and employee contracts contain confidentiality clauses
- We have policies, procedures and training around data protection, security, record disposal and confidentiality. Our Data Protection Policy is available on our website.
- We use encrypted email or secure file sharing platforms to share personal data with external organisations
- We carry out due diligence checks on our service providers and Data Protection Impact Assessments, where required.
- We use up to date virus and malware protection software; security patches are applied promptly and we back up our data regularly.

Storing personal data

The personal information we collect and store is essential for our Trust's operational use. We only keep personal information for as long as we need to, and where it is necessary to comply with any legal, contractual, accounting or reporting obligations. After this period, we delete or securely destroy personally identifiable data.

For more information about how long we keep personal data for see our Record Retention Schedule on our website.

Your data protection rights

You have the following rights under the data protection laws:

The right to:

- Be told how your personal data is being processed (see our privacy notices).
- Request access to your personal data.
- Rectify personal data held about you which is inaccurate or incomplete.
- Have your data erased in certain circumstances.
- Restrict the processing of your information in certain circumstances.
- Object to your information being used for public interest or direct marketing purposes.
- Ask that your personal data is transferred from one organisation to another or given to you, in certain circumstances.
- Not be subject to decisions based purely on automated processing where it produces a legal or similarly significant effect on you.
- Complain if you are not happy with the way your data has been handled, and to escalate this to the Information Commissioner if you remain dissatisfied.

To exercise these rights, please contact us by emailing info@tborg.org. You are not usually required to pay a fee and can expect to receive a response within one calendar month. Further information about your data protection rights can be found on the Information Commissioner's Office website at www.ico.org.uk

Feedback and complaints

We work to high standards when it comes to processing your personal information. We hope you will always be happy with the way we handle your information, however if we have not met your expectations, please let us know so we can put things right.

To do this, please email the Trust at info@tborg.org. If you would like to make a formal complaint, our complaints procedure is available on our website.

Data Protection Officer

Our Data Protection Officer (DPO) is Amber Badley, an external consultant appointed under a service contract. If you have any queries about this privacy notice or any matter relating to the handling of your personal data, you can contact our DPO directly at DPO@firebirdltd.co.uk or by writing to the Trust at info@tborg.org

Contact Us

Head Office, Cannamore House, Avonwick, South Brent, TQ10 9HA

Email: info@tborg.org

Telephone: 01656 911 456

Changes to this privacy notice

We may need to update this privacy notice periodically, so we recommend that you revisit this information from time to time. This version was last updated on 1st September 2021